## Results of Students Survey for Academic Year 2024-2025

## **Dear students**

Quality Assurance dep. Listen to the students' complaints and suggestions. The suggestions proposed in the Quality Assurance Committee meeting on Wednesday 12/2/2025 and the following decisions were taken:

- 1- The speed of the WI-FI was 50 Mb/S and it became 100 and the Information Technology department is working to reach it to 200 Mb/S and also they will identify a specific size for each student for downloading and browsing.
- 2- Complaints from the crowded place at the entrance gate. The issue was discussed with the security manager to be solved.
- 3- Complaints from not enough seating areas for students between lectures. The issue was discussed with the University Vice President for Administrative and Financial Affairs and solved by increasing the number of seating areas at the outdoor of the main building and in addition to the extra food court in the extension building.
- 4- Student &Tutor Orientation
  Recorded Student Orientation to be uploaded on LMS and extra student and tutor orientation were conducted.